

TalkType

Starter Pack

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User Guides

How to activate your account

Whether you received your TalkType license through a 3rd party, or directly through us at CareScribe, you will have received an email from noreply@talk-type.com

You will need to click the blue “Activate” button to link your license to your account.

This will open up a new tab where you will need to fill out your name, email address and create your password.

Please reach out to our support team via help@talk-type.com if you require further assistance activating your account.

You're ready to start using TalkType!

Hello,

we have issued you a license to use TalkType's professional quality dictation.

Creating your account only takes a minute, click the button below to get started:



Best wishes,

The CareScribe team

P.S. If you need any help getting started with TalkType, please visit our [help centre](#) for useful articles and ways to contact us.

How to install TalkType

Windows

First, go to the [TalkType Downloads Centre](#) and download the latest version of TalkType for your Windows PC.

Once downloaded, go to your Downloads folder and double-click the TalkType icon to start the installation.

During the installation, you'll need to agree to our terms and conditions to continue.

Once installed, you will be presented with the option to sign in to TalkType, or activate your licence.

TalkType will now be installed on your device, and you should be good to go!



Mac

First, head over to the [TalkType Downloads Centre](#) and download the latest version of TalkType to your Mac.

Once downloaded, go to your Downloads folder and double-click the TalkType.dmg file to start the installation.

To install the software, drag the TalkType icon to the Applications folder. Once completed, you can open TalkType from your Applications folder.

Now open TalkType. You'll be asked to log in to TalkType or activate your licence.



Please Note:

Some Mac users will need to enable the appropriate permissions within their system settings. Follow this guide for more info:

<https://help.carescribe.io/en/privacy-settings-for-macos>

Mobile Devices

Go to the App Store (Apple) or Google Play Store (Android) and search for “TalkType” and click download.

Once downloaded, go to your App Library or search for “TalkType” on your device and open the TalkType app.

Once opened, you’ll be prompted to log in to TalkType, and you’ll be ready to start dictating!

Please Note:

TalkType files are stored locally; therefore, you won't be able to access files on your PC on your mobile device and vice versa.



Dictate Anywhere & Dictate to TalkType

TalkType allows you to quickly dictate directly into the programmes you love. If you can type into an application, then TalkType can dictate into it by using the "Dictate Anywhere" feature.

When using Dictate Anywhere, after activating TalkType's microphone, be sure to click back into the application you want to dictate into to ensure TalkType is focused.

Alternatively, you can also dictate notes directly within the TalkType application using the "Dictate to TalkType" feature. This is where you can access TalkType's AI tools and library.

Dictate to TalkType

Dictate and format text into TalkType's own text editor.

Dictate Anywhere

Dictate into any app on your device. Place your cursor where you want to dictate.

Dictate to TalkType ▾

Please Note:

Dictate Anywhere is only available in the desktop version of TalkType.

User training

TalkType user training is available through the CareScribe Academy, your go-to learning hub for everything TalkType. By completing the TalkType user training, you'll learn everything you need to confidently dictate and get the most out of TalkType.

The training is broken down into short, easy-to-digest lessons, with fully captioned videos and transcripts available for every module to support accessibility.

You can learn at your own pace and jump into lessons in any order; there's no pressure to complete the course. Need help with something specific, like adding Custom Words? Simply watch the lesson you need, when you need it.

Get trained up on TalkType [here](#).

CareScribe Academy



TalkType User Training

CARESCRIBE COURSES

TalkType User Training

 Course • 9 lessons

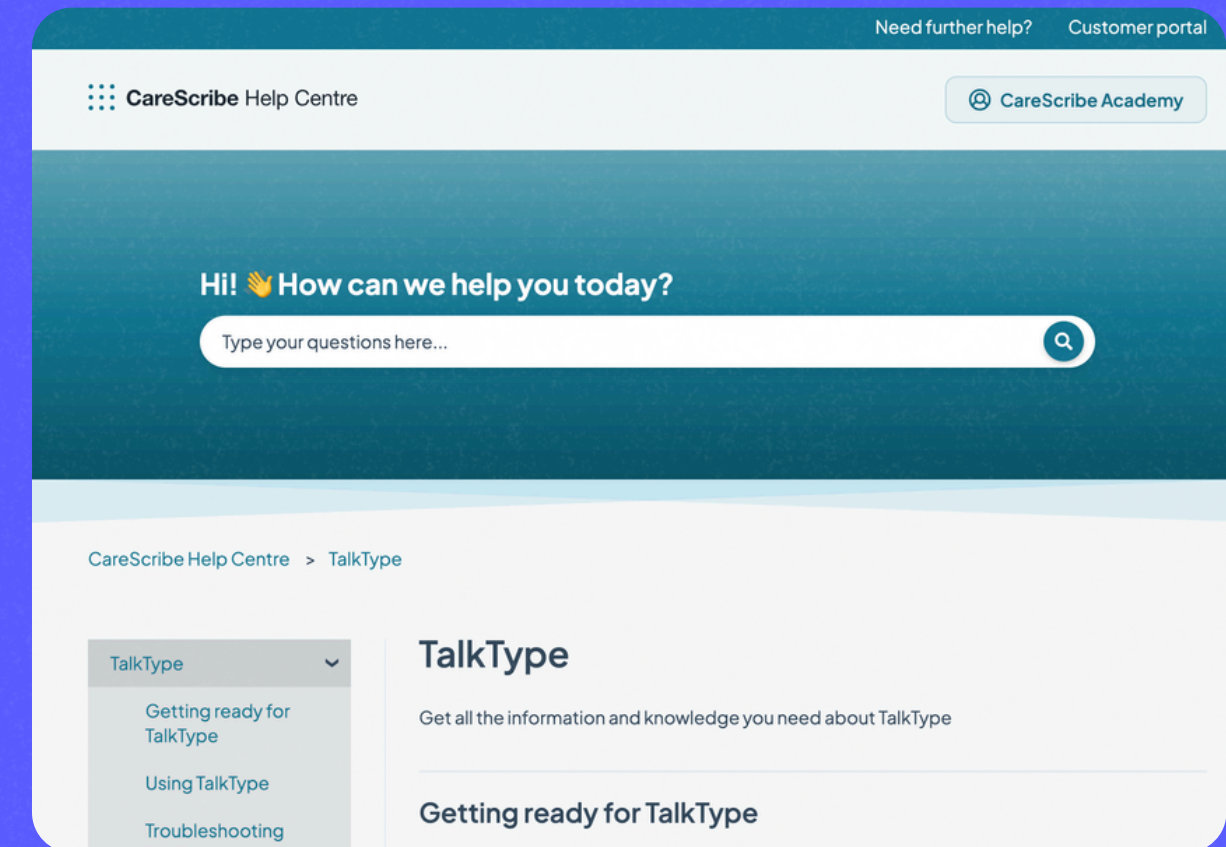
Learn how to use TalkType and how to show all of it's functionality.

Help Centre

The CareScribe Help Centre is available to support you with TalkType. It's packed with clear, step-by-step guidance to help you use TalkType confidently and get answers whenever you need them.

You'll find helpful articles covering everything from getting started with TalkType to using specific features like dictation, custom words, and managing your transcripts. Each article is designed to be quick to read and easy to follow, so you can find solutions quickly without interrupting your workflow.

If you need a little extra help, you can reach out to your supplier, or our friendly support team is on hand to assist you. You can find details for email support and access our live chat directly through the Help Centre, making it easy to get in touch whenever you need support.



Email: help@talk-type.com



Help Centre: help.caption-ed.com



Web chat: help.talk-type.com

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Admin Guides

Domains and IP Addresses to allow in your Firewall

- transcriber.carescribe.io
- transcriber-talktype.carescribe.io
- api.talk-type.com
- captioned.talk-type.com
- connect.carescribe.io
- api.captioned.carescribe.io
- carescribe.io
- caption-ed.com
- talk-type.com

IPv4

103.21.244.0/22

103.22.200.0/22

103.31.4.0/22

104.16.0.0/13

104.24.0.0/14

108.162.192.0/18

131.0.72.0/22

141.101.64.0/18

162.158.0.0/15

172.64.0.0/13

173.245.48.0/20

188.114.96.0/20

190.93.240.0/20

197.234.240.0/22

198.41.128.0/17

IPv6

2400:cb00::/32

2606:4700::/32

2803:f800::/32

2405:b500::/32

2405:8100::/32

2a06:98c0::/29

2c0f:f248::/32